

STAY AMAZING

NewYork-
Presbyterian

WITH WORLD-CLASS DOCTORS FROM

COLUMBIA

Weill Cornell
Medicine

2024-2025 Making Care Better Performance Improvement Fellowship

The Morgan Stanley Children's Hospital of NewYork-Presbyterian Hospital has opened its application for the 2024-2025 Making Care Better Performance Improvement Fellowship! This year-long administrative fellowship is an amazing opportunity for those interested in creating sustainable change in patient safety and quality of care at a top academic medical center. The fellow will report to Dr. Michael Vitale, Medical Director of the Pediatric Initiative to Make Care Better and Chief of Pediatric Spine Surgery, as well as Lystra Swift, Vice President of Clinical Operations for Perioperative Services. This fellowship allows for unique opportunities to lead several pediatric-wide quality improvement initiatives with a high-degree of autonomy and visibility alongside administrative, clinical, and research leaders.

Applications for the fellowship are due by **September 15th at 11:59pm EST**. Apply [HERE](#)

Informational Webinars



Melanie Brown, MHA
Current MCB Fellow



Chinenye Ezeh, MPH
MCB Fellow '22-'23

Join us at one of the below informational webinars hosted by our current fellow Melanie Brown and fellow alum Chinenye Ezeh.

August 8th at 5:30pm EST

Register [HERE](#)

August 22nd at 12pm EST

Register [HERE](#)

September 6th at 5:30pm EST

Register [HERE](#)

Making Care Better Performance Improvement Fellowship 2024-2025

Position: Making Care Better Performance Improvement Fellow

Location: The Morgan Stanley Children's Hospital of New York-Presbyterian/Columbia University Irving Medical Center.

Duration: 1 year

Application Deadline: September 15, 2023 11:59pm ET

Job Summary: The Morgan Stanley Children's Hospital of New York-Presbyterian (MSCH) is seeking a candidate with experience in change management, patient safety, and quality improvement with an interest in pursuing a career in healthcare administration at a top academic medical center.

This fellowship is a specialized health services performance and quality improvement position working with and under the direction of Dr. Michael Vitale, Medical Director of the Pediatric Initiative to Make Care Better/Chief of Pediatric Spine Service and Lystra Swift, Vice President of Clinical Operations for Perioperative Services.

The fellow will support, facilitate, and coordinate campus-wide quality improvement initiatives and projects, including interdisciplinary work with clinical, research, and administrative leaders. It allows for a high degree of autonomy and the opportunity to meaningfully improve culture in an institution that prides itself on reliable delivery of high-quality care. The position is designed to support and develop individuals with aspirations for increased responsibility in healthcare management and/or quality and safety. The projects assigned to the individual will allow for exposure to senior hospital leadership.

Essential Duties:

- Manage and systematize current quality improvement projects for the Making Care Better Initiative, including preventing surgical site infections, antibiotic stewardship, enhancing operating room throughput and efficiency, standardizing treatment protocols to enhance quality of care, and many others.
- Utilize the Comprehensive Unit-based Safety Program framework to engage front line staff, educate staff on the science of safety, execute initiatives, and evaluate quality initiatives.
- Develop, recommend, and implement quality and performance improvement projects related to MSCH's efforts to meet Solutions for Patient Safety hospital-acquired condition bundles.
- Apply quality improvement methodologies such as Lean and Lean Sigma to manage projects and to systematize continuous improvement with clinical staff.

Knowledge, Skills, Experience Requirements:

- Bachelor's Degree required
- Master's Degree in health care management, public administration, or public health preferred
- Prior experience or knowledge of quality improvement, quality assurance, or performance improvement preferred
- Demonstrated experience in managing informatics and utilizing common statistical, spreadsheet, and database management programs
- Ability to work independently and receive feedback on a regular basis
- Strong interpersonal, facilitation, and team-building skills
- Persuasive oral and written skills

Application Requirements:

- Resume/CV
- Cover Letter (not to exceed 1 page)
- 2 Letters of Recommendation (1 Academic, 1 Professional)

Questions? Please contact current fellow, Melanie Brown, at bgj9002@nyp.org

Application Submission: https://nyp.wd1.myworkdayjobs.com/nypcareers/job/NYPMorgan-Stanley-Childrens-Hospital/Making-Care-Better-Performance-Improvement-Fellowship-2022-2023_00787992

Making Care Better Alumni



Kevin Wang, 2014-2015
B.A., Johns Hopkins University
M.H.A., Columbia University
Current Position: Senior Director,
Strategy – SWORD Health



Sushrut Arora, 2019-2020
B.S., State University of New York at Stony
Brook
M.P.H., Yale University
Current Position: Strategic Planning
Manager, Analytics & Behavior Change –
CVS Health



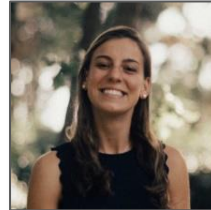
Navid Dardashti, 2015-2016
B.S., University of Maryland, College
Park
M.P.H., Columbia University
Current Position: Administrative
Officer and Communications
Director, Virtual Care Consortium of
Research – U.S. Department of
Veterans Affairs



Divya Raman, 2020-2021
B.S., University of California, San Diego
M.H.A., Columbia University
Current Position: Operations Associate –
Nomad Health



Danielle Rossi, 2016-2017
B.S., Rutgers, the State University of
New Jersey – New Brunswick
M.H.A., Columbia University
Current Position: Operations
Manager, Emergency Department –
NewYork-Presbyterian Hospital



Erin Butrico, 2021-2022
B.A., Duke University
M.H.A., Johns Hopkins University
Current Position: Project Manager in
Operations - NewYork-Presbyterian
Hospital



Jennifer Ringler, 2017-2018
B.A., University of California,
Berkeley
M.H.A., Columbia University
Current Position: Senior Project
Manager – Memorial Sloan
Kettering Cancer Center



Chinenye Ezeh, 2022-2023
B.S., Cornell University
M.P.H., Columbia University
Current Position: Project Manager in
Operations – NewYork-Presbyterian
Hospital



Danielle Wiggins, 2018-2019
B.S., Cornell University
M.H.A., Cornell University Sloan
Program
Current Position: Chief of Staff to
the Chief of People Officer –
NewYork-Presbyterian Hospital



Melanie Brown, 2023-2024
B.S., Cornell University
M.H.A., Cornell University
Current Position: Making Care Better
Performance Improvement Fellow –
NewYork-Presbyterian Morgan Stanley
Children's Hospital